

THE FIVES cancellation penalties are as follows:

Hotel Cancel Policy: Cancellation Deadline: 14 Days prior to arrival. Late Cancellation Penalty: 2 Nights. (updated: 11/27/2020)

Travel Protection

**Be sure to recommend travel protection to your client to give them some peace of mind, before and during travel.**

[View All Travel Protection Options](#)

All Travel Protection Plus plans include:

- **Cancel the vacation, for whatever reason, and they're covered**  
Cancel for ANY reason. Plus, get a price guarantee, no change fees and a hurricane travel credit. **Non-refundable hotel rates are not included.**
- **Worry less about travel mishaps**  
Up to \$500 in catch-up expenses if the trip is delayed, up to \$300 if bags are delayed, up to \$1,000 for lost belongings, and up to \$50,000 reimbursement of medical expenses if they get sick or hurt during their trip, plus up to \$75,000 for emergency transportation.
- **Wherever they are, Whenever they need it, We're always here to help**  
24/7 travel assistance, medical assistance and emergency services.

● **Travel Protection Plus -full travel credit** - Total Price **ASK JOE**

**Low deposit with air-inclusive packages booked through**

This plan is for your budget-conscious clients. Same great Travel Protection Plus coverage, just a lower price point. Perfect for those travelers who know they will travel, but need some flexibility.

[View Details](#)

● **Travel Protection Plus -50% cash refund / 50% travel credit** - Total Price **ASK JOE**

This plan is ideal for customers who do not want their full investment in travel credits, but also are looking for a very attractive price point. They will receive half of their refund due (less the Travel Protection Plus plan cost) in the form of original payment, and half in future travel credits.

[View Details](#)

● **Travel Protection Plus -cash refund** - Total Price **ASK JOE**

Customers who want their full refund in original form of payment should select this plan. Remember that all bookings without Travel Protection Plus receive any refund due in the form of future travel credits.

[View Details](#)

● Decline Travel Protection